

## **ON-LINE RETAIL HACKING**

## **Script**

As the holiday shopping begins hackers are trying to trick users into revealing their private account information. Last week, hackers tried to trick Amazon.com users into handing over their pass words and user names. Last holiday season E-Bay and other on-line shopping web-sites were attacked.

The attempt to steal individual Amazon user names and pass words was a phishing attack. Phishing tries to trick users think that the request comes from the company. In this case, hackers sent email to Amazon account holders. The email lied and claimed that 2592 account numbers were stolen. Customers were asked to verify account information in the phishing email. The email's signature was signed as Amazon's customer support.

Electronics and computer experts say deleting the email is an easy solution. Amazon says that thieves use hoax email that look like they come from Amazon accounts.

Amazon says that many phishing emails contain misspelt words and bad grammar.

The company says that it never asks for personal information, passwords or bank account numbers.