

## Job interviews

Hello, I'm Darryle Brown, from [Brown consulting.org](http://Brown consulting.org) and today we will discuss how to enter conflict resolving questions in a job interview .

Many employers use situational questions to see how potential candidates handle conflicts .

Here are some tips on how to handle conflict resolving questions in a job interview .

We'll be using what is called the STAR technique, that's ST A R and these are pertaining to four tips of the STAR technique for you to use to organize a story in any type of situation or question .

S is for Situation :all of us have faced job situations when we were challenged to handle potential conflict

Or it could be a TASK and that's T for TASK and what employers want to find out is what action you took in a situation or task and also what is the result

So in a conflict-resolving question the best approach is to discuss a previous situation or task you've been in ,what action did you take ? And what was the result of it ? and that will enable you to have an organized answer addressing conflict resolving questions

So just remember when you are being asked a conflict resolving question the best approach is using the STAR technique of SITUATION TASK ACTION and RESULT think about a story or an encounter at you've had in the past and how you successfully resolved that issue and you will be able to answer any conflict resolving question

I'm Darryle Brown from [Brown consulting.org](http://Brown consulting.org) and this is about how you can answer a conflict resolving question in a job interview

Thank you for watching .